



COMPANY POLICY

The purpose of the company is to provide products according to the requirements of the customers and to the directives of the internal system.

To this end, eurobearings in the person of its CEO believes it is valid and useful to apply a system able to manage the quality of the services. This system must meet the requirements of UNI EN-ISO 9001 and must be a tool for the continuous improvement of business processes. Business processes are closely related to each other because often the outgoing element of a process is the inbound element of the next process.

The CEO acknowledges that the competitiveness and continuous improvement of the company system, together with the ability to satisfy the customer, are the main objectives of the staff at every level of the company.

In order to achieve these objectives, the management has defined internal and external objectives.

The internal objectives are:

- Develop a preventive ability to solve problems both internally and at suppliers
- Defining and developing with suppliers a relationship of mutual cooperation
- Constantly improving efficiency at all levels to achieve constant quality of service and at the same time reducing waste and inefficiencies through the rational use of resources;
- Promote the growth of human resources through vocational training activities so that each, at all levels, operates to achieve the objectives of business quality;
- Respect the objectives set in the sales, costs and investment budgets;
- Attention to customer needs;
- Reduction of complaints and rework;
- Ensure a safe working environment through the development of a staff safety management system
- Minimize the risks to people and things, respecting the legislation in force on the environment;
- To give priority to prevention actions to pollution rather than to its destruction downstream of the activity; In particular, minimising the risk of accidental loss of substances hazardous to humans and the environment;
- Minimize noise and/or odour noise;
- Minimize the amount of waste produced;
- Separately package The different fractions of waste in order to allow them to be recovered, reused or disposed of in the best possible way;
- Minimize the hazard of waste produced by avoiding contamination;
- To favour the choice of products and materials with a lower environmental impact and to give evidence of the environmental qualities of the selected products and materials;
- To observe systematically the laws and the environmental norms and in particular to dispose of the waste and the residual materials in compliance with the D. Lgs. 152/06 and S.M.I.;
- Minimize the hazard of waste produced by avoiding contamination;
- To favour the choice of products and materials with a lower environmental impact and to give evidence of the environmental qualities of the selected products and materials;
- To observe systematically the laws and the environmental norms and in particular to dispose of the waste and the residual materials in compliance with the D. Lgs. 152/06 and S.M.I.;

The external objectives are:

- Ensure the supply of a product with high quality characteristics able to satisfy the explicit and implicit needs of our customers;

For the pursuit of these objectives the CEO undertakes to:

- To make available the human, financial and technological resources necessary to activate and maintain the quality system;
- Entrust full responsibility to the QAM function to define the document system and to manage the internal audit of the SQ so as to ensure that the quality policy is understood, implemented and supported at all levels of the company;
- Entrust QAM with the management of non-conformity and complaints

The specific objectives are defined annually in the management review also taking into account the context analysis, risk assessment and opportunities.

The CEO undertakes directly to ensure that this policy is understood, implemented and supported by all collaborators, providing the necessary resources to achieve the objectives, revised periodically through the evaluation of specific indicators, To be always responsive to customer needs.

Cortemaggiore, 20/03/2018

CEO
Stefano Bianchi

A blue ink handwritten signature of Stefano Bianchi is written over the company logo. The logo consists of the words "EURO BEARINGS" in a bold, sans-serif font, with "S.R.L." in a smaller font to the right. The signature is written in a cursive style, crossing over the letters of the logo.